

CURRICULUM VITAE

ALI BAVIK



Personal Information and Contact Details

Place of Birth: Nicosia, Turkish Republic of Northern Cyprus (TRNC)
Date of Birth: 10.05.1979
Nationality: Cypriot
Marital Status: Single
Address: University of Otago, Department of Tourism , Corner Clyde & Union Street,
Dunedin / New Zealand
Phone: 0064 0210 231 1860 (mobile)
0064 3 479 5101 (office)
Emails: ali.bavik@otago.ac.nz bavikali@gmail.com
Skype: bavikali

Objectives

My interest mainly focuses on the field of hospitality management and human resource management, specifically, nepotism, organizational culture, organizational citizenship behavior, job satisfaction, employee performance management, and quitting intention.

I am determined to establish a long-term employment relation and to contribute to an education institution where my strengths in research, teaching, leadership, interpersonal communication, work efficiency, and working under pressure will be of great value.

In long term, I aim at enhancing my knowledge and skills through challenges associated with research and teaching. I seek to become a member of a highly reputed organization where I can utilize my ten-year experience and excellent skills in the academic and tourism field. My knowledge would surely be a valuable asset to the education institution that would employ me.

Education

PhD. (In Progress)	2008 - Present	University of Otago, Department of Tourism	Dunedin, New Zealand
M.s.C	2001 – 2003	Eastern Mediterranean University, Tourism & Hospitality Management	Famagusta, TRNC
Bachelor of Science	1996 – 2001	Eastern Mediterranean University, Tourism & Hospitality Management	Famagusta, TRNC

Academic - Teaching Experience

Tutor **University of Otago, Department of Tourism, Dunedin, New Zealand 2009 – 2010.** Tutoring classes of 15 to 30 undergraduate students.

Course offered

- **TOUR - 102** Global Tourism

Lecturer **Cyprus International University, Department of Tourism, Nicosia, TRNC 2006 – 2008.** Lecturing classes of 10 to 40 undergraduate students.

Course offered

- **THM - 202** Front Office Management
- **THM - 301** Food and Beverage Service
- **THM - 302** Food and Beverage Management
- **THM - 303** Housekeeping Operations
- **THM - 305** Travel and Tour Operations
- **THM - 342** Information Systems for Hotel Operations (Fidelio)
- **THM - 401** Food Preparation I
- **THM - 402** Food Production II
- **BUS – 310** Human Resource Management

Other Academic Responsibilities

Member of Editorial Advisory Board

International Journal of Tourism and Travel Management (IJTTM) October 2008 - Present

International Academy of Business and Economics (IABE) Contains 8 Academic Journals and 2 Conference Proceedings January 2009 – Present

Ad-Hoc Reviewer

7th APac-CHRIE Conference February 2009

International Journal of Management Perspectives 2008

Employment History

Assistant Manager

2005 – 2006 Trip Rent a Car Nicosia TRNC

Duties: handling reservations, coordinating delivery, delivering cars

Tourism Consultant

2003 – 2005 Ideal Tours Famagusta, TRNC

Duties: Budgeting, handling customer and company issues, directing and controlling the activities performed by the fleet distribution function while reviewing and evaluating the availability of fleet vehicles

Coordinator of Restaurant & Accountant -Rank (Lieutenant)

2002 – 2003 Military Service Kyrinea, TRNC

Duties: Planning, organizing, directing, controlling and evaluating the operations of a restaurant bar. Controlling inventory, monitoring revenues, and modifying procedures and prices. Maintaining records, preparing reports, and composing correspondence relative to the work. Reviewing and preparing financial statements and accounting reports

Tour Guide

2001 – 2002 Malyali Touristic Services Kyrinea, TRNC

Duties: Guiding groups or individual visitors from abroad or the home country around the monuments, and museums of a city or region

Gym Desk Staff (Trainee)

2000 Summer The Marmara Hotel 5(star) Istanbul, Turkey

Duties: Maintaining valid status by checking individuals' identification cards. Communicating in a pleasant, and giving responsive service to all users

Gym Desk Staff (Trainee)

1999 Summer Merit Antique Hotel (5 Star) Istanbul, Turkey

Duties: Accepting reservations; handling daily reception works; taking charge of room mini-bars and doing night auditing

Administrator Assistant

1999 – 2000 Eastern Mediterranean University Famagusta, TRNC

Duties: Preparing relevant reports, providing and organizing missing or broken tools

IT Assistant

1998 – 1999 Eastern Mediterranean University Famagusta, TRNC

Duties: Controlling and monitoring the operations of computer hardware systems, including, networks of personal computers, and mainframes, ensuring efficient use

Teaching Experiences and Interests

- Introduction to Tourism
- Tourist Accommodation Management
- Human Resources Management and Labor Relations in the Hospitality Industry
- Organizational Behavior
- Travel and Tour Operations
- Tourism and Hospitality Enterprise Management

Research Experiences and Interests

Research interests are directed primarily toward hospitality and human resource management in a variety of interrelated areas:

- Human Resources Management in the Hospitality Industry
- Organizational Culture
- Hospitality Management
- Tourism Marketing

Published Articles in International Journals

- Ekiz, H. E., **Bavik, A.** and Arasli, H (2009), "RENTQUAL: A New Measurement Scale for Car Rental Services", *Tourism: An International Interdisciplinary Journal*, Volume 57, Number 2, pp. 135-153.
- Cansel, A., Ekiz, H. E. and **Bavik, A.** (2009), "Sex Tourism in Northern Cyprus: Investigating the Current Situation", *Tourism Analysis*, Volume 14, Number 5, pp. 677-689.
- Ekiz, H. E., Arasli, H., Farivarsadri, G. and **Bavik A.** (2008), "Measuring Organizational Responses to the Student Complaints in the Perceived Justice Framework: Some Evidence from Northern Cyprus Universities", *Educational Research and Reviews*, Volume 3, Number 7, pp. 246-256.
- Cansel, A., **Bavik, A.** and Ekiz, H. E. (2008), "The Unknown Market in Mediterranean Tourism: Turkish Republic of Northern Cyprus", *Journal of Tourism and Hospitality*, Volume 5, Number 2, pp. 93-102.
- Ekiz, H. E., Arasli, H., Farivarsadri, G. and **Bavik, A.** (2008), "Algılanan Adalet Kavramı Perspektifinde Etkin Sikayet Yönetimi: KKTC Üniversiteleri Üzerine Bir Araştırma", *Kirgizistan-Türkiye Manas Üniversitesi Sosyal Bilimler Dergisi*, (Kyrgyz-Turkish Manas University - The Journal of Social Sciences), Volume 19, Number 1, pp. 43-57.
- Ekiz, H. E. and **Bavik, A.** (2008), "Scale Development Process: Service Quality in Car Rental Services", *Electronic Journal of Business Research Methods*, Volume 6 Issue 2, pp. 133-146.
- **Bavik A.** (2008), "Online Purchasing of Travel Services: Case of International Tourists Visiting North Cyprus", *International Journal of Management Perspectives*, Volume 1, Number 2, 32-49.
- Arasli, H., **Bavik, A.** and Ekiz, H. E. (2006), "The Effects of Nepotism on HRM and Psychological Outcomes: The Case of 3, 4 and 5 Star Hotels in Northern Cyprus", *International Journal of Sociology and Social Policy*, Volume 26, Number 7/8, pp. 295-308.

Published Articles in National Journals

- **Bavik, A.** and Ekiz, H. E. (2007), "Konaklama İşletmelerinde Engelliler İçin Turizm Mimarisi Nasıl Olmalıdır", *TUROFED: Aylık Turizm Dergisi (TUROFED: Monthly Tourism Journal)*, Volume 8, Number May, pp. 84-85.
- **Bavik, A.** and Ekiz, H. E. (2006), "Kayırmacılığın İnsan Kaynakları Yönetimi ve Çalışan Davranışları Üzerindeki Etkileri: KKTC Aile Otelleri Örneği", *Normatif: Aylık Ticaret ve Ekonomi Dergisi (Normative: Monthly Commerce and Economy Journal)*. pp. 68-73.
- Cansel, A., **Bavik, A.** (2006), "KKTC Turizm Devi Olabilecek Potansiyele Sahip", *Ecoside: Aylık İş ve Ekonomi Dergisi (Ecoside: Monthly Business and Economy Journal)*. pp. 41-45.
- Hussain, K., Khan, A. and **Bavik, A.** (2003), "The effects of Job Performance on Frontline Employee Job Satisfaction and Quitting Intent: The Case of Hotels in Turkish Republic of Northern Cyprus", *EMU Journal of Tourism Research*, Volume 4, Number 1, pp. 83-94.

International Conferences

- **Bavik A.**, and Nat, M. (2006), "The Impact of the Information Technology on North Cyprus Travel Agents", On Information Technology and Management 2007-1 st International Information Technology and Management Conference, Jan 03-05, Hong Kong: Hong Kong Polytechnic University, Proceeding Book, pp. 42-47.
- Arasli, H., **Bavik, A.** and Ekiz, H. E. (2006), "Kan Bağının İnsan Kaynakları Yönetimi ve Çalışan Davranışları Üzerindeki Etkileri: KKTC Aile Otellerinde Gorgul Bir Araştırma", 2. Aile İşletmeleri Kongresi, Nisan 14-15, İstanbul, TC İstanbul Kültür Üniversitesi, Kasım, Kongre Kitabı, pp. 280-291.
- Arasli, H., **Bavik, A.**, and Ekiz, H. E. (2006), "The Effects of Nepotism on HRM and Psychological Outcomes: The Case of 3, 4, and 5 Star Hotels in Northern Cyprus", Tourism and Hospitality Industry 2006 - New Trends in Tourism and Hospitality Management, 18th Biennial International Conference, May 03-05, Opatija, Croatia: Faculty of Tourism and Hospitality Management, Proceeding Book, pp. 573-587.
- Ekiz, H. E., Hussain K. and **Bavik, A.** (2006), "Perceptions of Service Quality in North Cyprus National Airline", Tourism and Hospitality Industry 2006 - New Trends in Tourism and Hospitality Management, 18th Biennial International Conference, May 03-05, Opatija, Croatia: Faculty of Tourism and Hospitality Management, Proceeding Book, pp. 778-790.
- Ekiz, H. E., **Bavik, A.** (2006), "Some Determinants of Destinations Satisfaction: Case of International Travelers in North Cyprus", New Perspectives and Values in World Tourism and Tourism Management in the Future 20061 st Turk Kazakh International Tourism Conference, November 20-26, Alanya, Turkey: Akdeniz University, Proceeding Book, pp. 1674-1690.

National Conferences

- Cansel, A., **Bavik, A.** and Ekiz, H. E. (2008), "Turkish Republic Of Northern Cyprus Tourism Marketing Towards Turbulent Waters In Education", *The 4th World Conference for Graduate Research in Tourism, Hospitality and Leisure*, 23-26 April, Proceeding Book, 427-439.
- Cansel, A., **Bavik, A.** and Ekiz, H. E. (2006), "The Unknown Market in Mediterranean Tourism: Turkish Republic of Northern Cyprus", *Fifth Asia Pacific Forum for Graduate Research in Tourism, Threats and Challenges to the Tourism Industry: Reform and Perform*, September 20-22, Bangkok, Thailand: Faculty of Service Industries, Prince of Songkla University, Conference Proceeding, pp. 239-247.
- Ekiz, H. E., Farivarsadri, G., Araslı, H. ve **Bavik, A.** (2005), "Eğitim Sektorunde Yabancı Uyruklu Öğrenci Şikayetlerine Kurumların Verdikleri Tepkilerin Adalet Boyutları Cercevesinde Olculmesi: KKTC Universiteleri Orneği", *10. Pazarlama Kongresi*, Doğu Akdeniz Üniversitesi, İşletme ve Ekonomi Fakültesi, 16-18 Kasım, pp. 343-344.
- Ekiz, H. E., Kayaman, R. ve **Bavik, A.** (2005), "İnternetin Konaklama İşletmelerinin Pazarlama Faaliyetleri Üzerine Etkileri: Kuzey Ve Güney Kıbrıs Konaklama İşletmeleri Üzerine Bir Karşılaştırma", *Canakkale Turizm Biyaneli*, Canakkale 18 Mart Üniversitesi, 5-7 Mayıs, Bildiri Kitapçığı, pp.160-170.

Languages

Turkish: Native

English: Fluent

German: Intermediate

Spanish, Russian: Beginner

Hobbies

Folk Dancing: 3 year experience in a professional National Folk Dancing Association

Cyprus Turkish Aviation (Certificated) Model Making (Plane)

Famagusta Taekwondo Club (Certificated, Red Belt)

Bowling (Certificated)

Playing drums

Table tennis

References

Dr. Tara Duncan

Department of Tourism

University of Otago / Dunedin New Zealand

(0064) 03 479 3486

tara.duncan@otago.ac.nz

Asst. Prof. Dr. Ebru Guneren

Department of Tourism and Hospitality Management

Cyprus International University / Nicosia TRNC

(90) 392 671 11 11 (20 07)

ebrug@ciu.edu.tr

Assoc. Prof. Dr. Huseyin Arasli

School of Tourism and Hospitality Management

Eastern Mediterranean University / Famagusta, TRNC

(90) 392 630 (20 19)

huseyin.arasli@emu.edu.tr

Erdogan H. Ekiz

Taylor's Graduate School of Hospitality and Tourism

Taylor's University / Subang Jaya Malaysia

010 279 4595

erdogan.ekiz@taylors.edu.my

Dr. Kashif Hussain

Taylor's Graduate School of Hospitality and Tourism

Taylor's University / Subang Jaya Malaysia

kashif.hussain@taylors.edu.my